



EXAMINING THE RELATIONSHIP BETWEEN WORK ERGONOMIC AND
TASK PERFORMANCE.

A STUDY AT SSM NEGERI SEMBILAN.

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MELAKA

January 2020

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of our information have been specifically acknowledged.

Signature: shareena

Date: January 2020

LETTER OF SUBMISSION

JANUARY 2020

DR RAMESH A/L KRISHNAN

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Dear Sir/Madam,

SUBMISSION OF FINAL REPORT

Enclosed herewith is a thesis entitled “**EXAMINING THE RELATIONSHIP BETWEEN WORK ERGONOMIC AND TASK PERFORMANCE. A STUDY AT SSM NEGERI SEMBILAN**”, I hope this thesis will meet the requirement and expectation from you and the faculty. Thank you very much for all guidance and supports you have generously rendered upon the completion of this thesis.

Sincerely,

Shareena

AINA SHAREENA BINTI SHAIDI

I/C Number: 960421-14-5266

Date: January 2020

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ABSTRACT

The research objective is to examine whether work ergonomic include physical ergonomic and organizational ergonomic have a positive relationship on task performance. The target respondents in this study are employees who work at Suruhanjaya Syarikat Malaysia (SSM) Negeri Sembilan from different department consists of Operation, Enforcement and Corporate with a total population of 35 employees. A sample size consists of 32 employees have been chosen to complete the questionnaires. Simple random sampling has been used as sampling technique for the study. The researchers used questionnaire as the tool to collect data for this study. Data has been analyzed through Statistical Package for Social Sciences (SPSS). Frequency analysis, Descriptive statistics, Correlation and Multiple Regression analysis has been applied to explain the results of the study. This is mainly to answer the research objectives. The findings of the study shown that there is a positive relationship between physical ergonomic and task performance which prove H1 hypothesis is accepted. The result for organizational ergonomic indicates there is insignificant relationship between organizational ergonomic and task performance which prove H2 hypothesis is rejected. The result of this study will be useful to the organization and employee to have deeper understanding how work ergonomic influenced on task performance. It allowed the organization to be able to implement policy, remuneration or plan to retain their work systems.

Keywords *Task performance, work ergonomic, physical ergonomic, organizational ergonomic*